Computer Problems - English

Today we will work on practical scenarios to identify and solve computer problems in English. Let's challenge your technical and language skills!

# Problem Scenarios

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| Problem | Description | Notes |
| Problem 1 | The computer won’t turn on. |  |
| Problem 2 | The internet connection is unstable. |  |
| Problem 3 | The computer is running very slowly. |  |

# Tools and Resources

• Diagnostic tools  
• Internet research  
• Manufacturer manuals

# Task Instructions

1. Work individually or in groups.  
2. Analyze the problems.  
3. Identify the root cause.  
4. Find and propose solutions.  
5. Prepare a presentation of your solutions.  
6. Discuss and receive feedback.

# Notes

**Problem 1**

First, check if the power supply cables are connected to the power supply, the socket, and motherboard. Next, check if the SSD or HDD is connected to the motherboard. Also, check if the RAM is connected to the motherboard. If this doesn’t solve your problem, then some part of your PC is probably faulty or burned out. So, the next step is to contact a technician.

**Problem 2**

If you use Wi-Fi, the distance between your electronic device and your router is important. So if your router is in your living room and your PC is in your bedroom, which is far away, this will be a problem. But if this is not the case for you, I recommend updating or reinstalling your internet driver. You need to search for the device manager on Windows, select the Wi-Fi driver and click reinstall. Restart your computer and Windows will download the drivers for you. If the problem persists, I recommend using the internet through the CAT cable and not via Wi-Fi. If you have problems with your internet cable, I suggest buying a new one and get rid of the old one.

**Problem 3**

First, Look for Task Manager on Windows. Task Manager will show you which programs are using the most power on your PC. You can uninstall programs by searching for "remove programs" in Windows, looking for the programs name, and clicking uninstall. If that doesn't solve your problem, check Task Manager, to see if all of your RAM is being use. If you're running low on RAM, I suggest buying more. If that's not your problem, I recommend updating Windows and your drivers. If that doesn't help either, I suggest downloading and running an antivirus, specifically MalwareBytes.